

### Practice Case Study-3

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As the food department readies to initiate a massive program to eradicate poverty and hunger through widespread distribution of food grains to the impoverished, Senior Civil Servant Suresh faces a crucial decision: who will be his second-in-command to oversee the entire operation, from initial procurement to final delivery. Two exceptionally talented candidates, Salman and Shahrukh, are vying for the position.

Salman, a seasoned official with a decade of experience, has a strong background in food distribution logistics, having served a tenure at the Food Corporation of India. Despite a pending investigation into allegations of wealth disproportionate to his income, Salman is admired by his colleagues for his collaborative nature and interpersonal skills. A family man with a pregnant wife and a child, he is known for his ability to motivate and unite teams.

Shahrukh, a more experienced official with fifteen years of service, is renowned for his strict adherence to rules and regulations, a trait that has occasionally led to delays due to his meticulous approach. His dedication to his work is evident in his willingness to work long hours, even beyond the standard workday. While unmarried, Shahrukh's rigid professional demeanor sometimes creates friction with colleagues, particularly his former superior who is a friend of Suresh.

**(Answer in 250 words) 20**

- (a) Whom should Suresh select? Justify your choice.
- (b) Which poses a greater ethical risk: concerns about an individual's honesty or their inefficiency in their work?
- (c) How can Salman further enhance his professional capabilities?
- (d) What steps can Shahrukh take to improve his interpersonal skills and flexibility?